

Citizens Advice Knowsley

Technical Debt Co-ordinator(35 Hours) Fixed Term until 31st March 2022

Salary £27,741 - £29,576 (dependent upon experience)

The Greater Merseyside Money Advice Partnership (GMMAP) is seeking to employ a Technical Debt Co-ordinator to join our Technical Quality Team to support the work of the GMMAP Quality Officer. This role is funded by the Money and Pension Service until 31st March 2022, with the possibility of continuation subject to funding.

The Technical Co-ordinator will need to meet, or work toward meeting within an agreed timeframe, the Money and Pension Service Technical Supervision requirements. They will be familiar with the Money and Pensions Service Quality Framework for Debt Advice and will have a detailed understanding of the standards required for Advice and Casework in the money advice sector.

The successful applicants will have experience of delivering against strict quality and performance standards, will have an effective understanding of client-centered debt advice delivery and will have the ability to develop quality and service delivery processes.

Successful applicants will be employed on a fixed term basis by Citizens Advice Knowsley, will be expected to travel across Liverpool City Region and Warrington and will operate flexibly in accordance with business need.

Citizens Advice Knowsley is prepared to consider a Trainee Position.

For further details or an application pack, please contact:
recruit@gmmap.org.uk

Please note we do not accept C.V.'s

Closing date to request applications: 5pm Wednesday 9th December 2020
Closing date for completed applications: 5pm Friday 11th December 2020

Interviews will be held of the Teams App on Thursday 17th December 2020.